

What should I do if the City issues a precautionary water boil order?

If the Marengo Water Department would have to repair or replace a main break in your area, it would be necessary to interrupt service to your home or business during repairs.

In that case, a precautionary boil order would be in effect from the time the water is turned back on, and would continue for thirty (30) hours from that time. This is a precautionary measure until bacteriological samples demonstrate that the water is safe for domestic use. The water distribution system may be subject to bacterial contamination, which may cause a number of waterborne diseases and/or general gastrointestinal distress.

When the water is turned back on, let the cold water run until it clears.

Customers are encouraged to treat all water for drinking or culinary purposes by bringing it to a rolling boil for at least three (3) minutes. If you cannot boil water, treat it by adding five (5) drops of household bleach to each gallon of water; mix it thoroughly and allow it to stand for at least thirty (30) minutes. Note: Only water clear in appearance and free of odor should be treated this way.

Again, this would be only a precautionary boil order for those homes that have had service interrupted due to maintenance performed in that area.

Unless samples do not pass, there will be no further notification.